

CanSkate and PowerSkate Terms of Agreement

Pre/CANSkate, AdvancedCANSkate, POWERSkate A&B, Parent&Tots, Pre-Teen and Teen/Adult Programs

NOTE: A copy of these Terms of Agreement is also available through the Resources page on the Club website.

1. **By accepting these Terms of Agreement during the registration process, you are agreeing to all conditions listed below.**
2. All Programs are subject to change; ASC reserves the right to cancel programs due to insufficient registration.
3. Registration is completed online, by credit card payment only.
4. All skaters are required to pay a mandatory and non-refundable annual registration fee of \$62.70 (which includes \$56.70 annual Skate Canada/Skate Ontario membership/insurance + \$5 Safe Sport fee).
5. All skaters are required to pay a mandatory and non-refundable seasonal ASC administration fee of \$24 for each of the Fall, Winter and Spring/Summer seasons.
6. Refund requests for all programs will only be considered for skaters who are within the first **3 sessions of starting their program** and must be submitted via the procedure outlined under the **"Requests for refunds"** on the "Contact Us" page on the club website.
7. All refunds are subject to a \$40 administration fee.
8. Skater may only participate on the day(s) they are registered for and may not attend sessions offered on alternate dates.
9. Ice time lost due to missed lessons **will not be refunded nor rescheduled.**
10. Days missed/ice time lost due to ice cancellations, power outages and inclement weather, holidays or missed lessons **will not be refunded or rescheduled.**
11. Days missed due to prolonged illness or injury may be refunded, upon receipt of a Medical Certificate and at the discretion of the ASC Board of Directors, following completion of the procedure outlined under the **"Requests for refunds"** on the "Contact Us" page on the club website.
12. By providing your email address you consent to receive ASC emails that will contain important updates about your program. **EMAIL IS THE PRIMARY MODE OF COMMUNICATION BY THE CLUB TO MEMBERS; please note that when you set up your registration account, if you select "Opt Out" under Communication Preferences, you will NOT receive any regular communications sent out by the Club and will miss receiving important notices and information, such as upcoming registration dates, schedule reminders, special Club activities, and City ice cancellations.**
13. Skater **photographs and videos** may be used for promotional purposes (e.g., club website, club FaceBook/social media) **unless otherwise directed by the skater/parent.** It is up to the skater/parent to contact the club if you prefer not to have photos or videos used for this purpose (please send an email to info@ancasterskatingclub.ca).
14. Parents/Guardians are responsible for providing appropriate/properly maintained equipment for their children; similarly, adult skaters are responsible for providing appropriate/properly maintained equipment for themselves. Refer to the ASC Helmet Policy for further information regarding helmet requirements.

15. Skate guards (**hard guards suitable for walking, NOT soft guards**) are also required to ensure safe evacuation of the arena, if required.
16. The Ancaster Skating Club (ASC) strives to keep the Club's sessions and environment as safe as possible for all skaters, coaches, volunteers and family members. All skaters have the right to a safe environment both on and off the ice; verbal and/or physical abuse, foul or profane language, or disruptive or abusive behaviour on the part of skaters or parents/guardians/family members is unacceptable, and grounds for suspension of skating privileges.
17. Parents/guardians are expected to adhere to the ASC Parent Code of Conduct (available on the Club website under Resources).
18. The ice surface is to be shared by all skaters on the session. Pushing, kicking, tripping, spitting, horseplay, tag or intentional interference with other skaters, volunteers or coaches is NOT permitted on the ice or elsewhere in the arena/building.
19. All times are set by the Arena clock.
20. All doors to the ice surface are to be kept closed during the sessions. Skaters entering or exiting the ice surface must do so at the doors indicated by coaches and/or signage; doors must only be opened and closed by Coaches and Program Assistants.
21. Participants (including Parent Participants on Parents & Tots) may not have a cell phone when on the ice surface.
22. ASC and the City of Hamilton are not responsible for lost or stolen items.
23. No food, chewing gum or candy is allowed on the ice surface.
24. For PowerSkate sessions, a drink in an unbreakable, spill-proof container is permitted if it is placed on the ledge of the boards.
25. Parents are ultimately responsible for the behaviour of their children. A parent or guardian ***must be present*** rink-side, in the stands or in the lobby (in view of the sliding doors) at all times while their child is on the ice.
26. Parents are prohibited from entering the ice surface. Parents are not to interrupt the Professional Coaches or Program Assistants during the sessions.
27. Parents are to stay on the stands side of the rink; players' bench areas are off limits to parents during the sessions.
28. Parents/guardians, skaters and family members must follow any provincial, municipal and/or public health mandates/requirements that may be established for entering the rink facility and participating in programs.
29. The ASC Board of Directors reserves the right to suspend or terminate a skater's privileges after notification of improper behaviour of the skater and/or parent.
30. The Ancaster Skating Club, Professional Coaches, volunteers and Board of Directors will not be held responsible for any injury or loss of property, however caused, while participating in Club programs.
31. **Any questions and/or concerns related to the Club, its programs/operations, skater progress, etc. are to be directed to the Club *in a timely manner* via email: info@ancasterskatingclub.ca.**

Approved by the ASC Board of Directors August 6, 2025