

ASC Parent Code of Conduct

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NOTE: A copy of the Code of Conduct is also available through the Resources page on the Club website.

By accepting this StarSkate Parent Code of Conduct during the registration process, you are agreeing to all conditions listed below.

- All parents are expected to conduct themselves in a responsible manner consistent with the values of fair play, integrity, open communication, and mutual respect.
- Parents shall always model positive / responsible behavior and communicate with their skater that they expect them to do the same. Parents will assume the major responsibility for their skaters on-ice and off-ice conduct and attitude.
- Parents shall at all times treat all individuals (and property) with dignity, courtesy, and respect, including but not limited to skaters, coaches, officials, volunteers, board members, other parents, facility staff and other users, and all other individuals that are part of the club, skating school, Section or Skate Canada.
- Parents shall refrain from any behavior or comments (verbal, written or via text/email/social media) which are profane, insulting, harassing, sexist, racist, abusive, disrespectful, abusive, hostile, violent or otherwise offensive. In addition, parents will not engage in spreading gossip, rumours, opinions or negative information about the club, skaters, coaches, officials, volunteers, board members or other parents.
- Parents shall emphasize the importance of values like sportsmanship, respect, cooperation, competition, and teamwork to their skater offering praise for competing fairly, participation and skill development.
- Parents shall model and encourage their skater to maintain a healthy balance between skating and life (e.g., school, other activities, social life, etc.).
- Parents shall model and encourage an active and healthy lifestyle.
- Parents shall set high, but reasonable expectations for their skaters' participation in skating focusing on development and enjoyment.
- Parents shall instill confidence in their skater's ability and skill development, always avoiding comparisons with other skaters.
- Parents shall celebrate the acquisition of skills and goals achieved by their skater.
- Parents, along with the professional coaches and the athlete, shall be considered members of a team whose main concern is the skater's overall progress and development. Parents shall respect that the professional coaches are responsible and empowered for the on-ice and off-ice development of the athlete.

- A parent's role shall be to take a healthy interest in their skater's progress and development and be responsible for their nutrition, rest, adherence to off-ice training regimen set by the coaches or other fitness professionals, overall health, life-balance, and moral and emotional support.
- Parents shall ensure their skater wears proper, safe and well-maintained skating clothing and equipment.
- Parents shall never provide alcohol or drugs to minors in a Skate Canada environment.
- Parents shall never provide or advocate the use of performance enhancing drugs or substances.
- Parents shall avoid any conduct, which brings the club, skating school, Section or Skate Canada, into disrepute, including but not limited to abusive use of alcohol, non-medical use of drugs and gambling.
- Parents shall openly support and uphold this code of conduct policy and take action and steps to ensure other parents follow and uphold this code of conduct policy.
- Parents who have concerns about the Club or its operations shall bring the concern forward in a timely manner, in writing, following the procedure outlined on the club website under the "Contact Us" page; parents shall not seek out board members individually at the arena, their home or place of business to register complaints.
- Parents shall adhere to policies, procedures, rules, standards and ethics of Skate Canada, Skate Ontario and ASC at all times. Parents shall also adhere to all requirements of the City of Hamilton's RZone policy when using or attending City facilities.

Approved by the ASC Board of Directors July 20, 2026