

# ASC StarSkate Code of Conduct

## ASC StarSkater Code of Conduct (Updated August 17, 2022):

The Ancaster Skating Club (ASC) strives to keep the Club's sessions and environment as safe as possible for all skaters, coaches, volunteers and family members. All skaters have the right to a safe environment both on and off the ice; verbal and/or physical abuse, foul or profane language, or disruptive or abusive behaviour on the part of skaters or parents/guardians/family members is unacceptable, and grounds for suspension of skating privileges.

Skaters are representatives of the ASC whether in our arena or away at competitions or functions, and are expected to treat all individuals with dignity, courtesy and respect, including but not limited to skaters, coaches, volunteers, officials, spectators and building staff. Adherence to proper skating etiquette and this Code of Conduct is required at all times.

While engaged in Club activities, skaters and parents/guardians/family members are expected to abide by the following:

1. Skaters may only skate on the sessions they are qualified for. In some circumstances, coaches may request permission from the Board to give a lesson off-session (skaters will be charged for extra ice-time), but only with supervision of a coach.
2. Proper skating attire must be worn during all StarSkate sessions (no jeans, baggy clothing). Long hair must be tied back.
3. Skaters are asked to use the assigned dressing room (not the lobby) to change and put on skates, as required by the City of Hamilton.
4. No cell phones are permitted on or near ice surface, or along the boards. ASC and the City of Hamilton are not responsible for lost or stolen items.
5. No food, chewing gum or candy is allowed on the ice surface; a drink in an unbreakable, spill-proof container is permitted if it is placed on the ledge of the boards.
6. All doors to the ice surface are to be kept closed during the sessions.
7. The ice surface is to be shared by all skaters on the session. Pushing, tripping, horseplay, tag or intentional interference with other skaters is NOT permitted on the ice or elsewhere in the arena/building.
8. No kicking, stomping, picking or making intentional snow on the ice surface.
9. Skaters are to get up quickly after falling unless injured, to not endanger other skaters on the ice.
10. Skaters who are taking a break/drink must stand out of the way against the boards; socializing is to be done OFF THE ICE.
11. Skaters who have their solo music playing (within reason) have the right of way on the ice, followed by skaters in a private lesson. All other skaters must keep clear. Skaters performing their solo may be asked to wear an arm band.
12. A rotational system may be used for playing all skaters' music at least once per session.
13. Parents are not allowed on the ice surface, to "coach" from the boards, to go into the player's benches or to disrupt a session. Parents may watch from the stands or through the glass at the side of the rink and must not interfere with lessons or block access to the ice.
14. Skaters/parents are NOT to interrupt a Professional Coach while he/she is giving a lesson, with the exception that a skater must notify their own Professional Coach when leaving the ice for any reason.
15. All skaters and their Professional Coaches must sign a release waiver prior to using the skating harness, when applicable.
16. When the skating harness is in use, skaters must stay clear of the harness area/path. The skating harness may not be used during any STAR group lessons.
17. All skaters are to leave the ice immediately when the Zamboni comes onto the ice, or if a power failure should occur (MANDATORY Arena Requirement).
18. Only skaters in good standing with the Club will be allowed to take tests and participate in Club functions (ice show, showcases, Club competitions, etc.).
19. Any ASC Board Member OR Professional Coach may advise any skater or parent of noncompliance to the Skater's Code of Conduct.

20. Parents/Guardians of skaters are responsible for the behaviour of their child when involved with ASC activities/sessions/functions.
21. ASC has the right to deny skating privileges and/or to reassign the skating level of any skater who has been advised in writing/or whose parent has been advised in writing of two instances of noncompliance to the Skater's Code of Conduct.
22. Concerns regarding the operation of the Club can only be dealt with effectively by the Board of Directors if the concern is brought to the attention of the Board, in writing via the "Board Review Form" available on the club website under "Contact Us" page. Board members may not be sought out individually at the arena, their home or place of business to register complaints.