

StarSkate Terms of Agreement

Ancaster Skating Club (ASC)

STARSkate Programs TERMS of AGREEMENT

Updated August 21, 2024; Implemented August 22, 2024

NOTE: A copy of these Terms of Agreement is also available through the Resources page on the Club website.

1. **By accepting these Terms of Agreement during the registration process, you are agreeing to all conditions listed below.**
2. All Programs are subject to change; ASC reserves the right to cancel programs due to insufficient registration.
3. Registration is completed online, by credit card payment only.
4. All skaters are required to pay a mandatory and non-refundable annual registration fee of \$61.70 (which includes **\$55.70 annual Skate Canada/Skate Ontario membership/insurance + \$5 Safe Sport fee**), as well as seasonal **\$32 ASC admin fees (for fall/winter and for spring/summer)**. These are not refundable/cannot be pro-rated.
5. Refund requests for all programs will only be considered within **3 sessions of your skater's start date** and must be submitted via the procedure outlined under the **"Requests for refunds"** on the "Contact Us" page on the club website.
6. All refunds are subject to a \$40 administration fee.
7. Skaters may only skate on the sessions they are qualified for and have registered for. In some circumstances, coaches may request permission from the Board to give a lesson off-session (skaters will be charged for extra ice-time), but only with supervision of a coach.
8. On sessions that have sufficient space, "drop-in" spots (or guest skate spots) may be set up in Uplifter; qualified skaters who aren't registered for the full season on that session may register for a drop-in spot as long as they have confirmed the extra session with their coach in advance.
9. ASC reserves the right to accept or reject any registration or request to guest skate.
10. Ice time lost due to missed lessons **will not be refunded nor rescheduled**.
11. Days missed/ice time lost due to ice cancellations, power outages and inclement weather, holidays or missed lessons **will not be refunded or rescheduled**.
12. Days missed due to prolonged illness or injury may be refunded, upon receipt of a Medical Certificate and at the discretion of the ASC Board of Directors, following completion of the procedure outlined under the **"Requests for refunds"** on the "Contact Us" page on the club website.
13. By providing your email address you consent to receive ASC emails that will contain important updates about your program. **EMAIL IS THE PRIMARY MODE OF COMMUNICATION BY THE CLUB TO MEMBERS; please note that when you set up your registration account, if you select "Opt Out" under Communication Preferences, you will NOT receive any regular communications sent out by the Club and will miss receiving important notices and information, such as upcoming registration dates, schedule reminders, special Club activities, and City ice cancellations. By selecting "Opt Out", you also waive your right to receive notice of the Club's Annual General Meeting and any other special meetings of the members.**
14. Skater **photographs AND videos** may be used for promotional purposes (e.g., club website, club FaceBook/social media) **unless otherwise directed by the skater/parent**. It is up to the skater/parent to contact the club if you prefer not to have photos or videos used for this purpose (please send an email to info@ancasterskatingclub.ca).
15. Parents/Guardians are responsible for providing appropriate/properly maintained equipment for their children; similarly, adult skaters are responsible for providing appropriate/properly maintained equipment for themselves.
16. All times are set by the Arena clock.
17. ASC and the City of Hamilton are not responsible for lost or stolen items, or for valuables or money left in changerooms.
18. All skaters (or their parent if the skater is under the age of 18) and their Professional Coaches must sign a release waiver prior to using the skating harness, when applicable.

19. Professional private skating coaches may charge for lessons the skater misses, unless notice of cancellation is received at least 24 hours in advance. This is to be communicated between the coach and skater/parent, not the Ancaster Skating Club.
20. All ASC registration and professional coaching fee payments must be up to date before a skater can:
 - take a Skate Canada test/assessment;
 - participate in a competition; or,
 - participate in Club functions (ice show, showcases, Club competitions, etc.).Skaters whose registration and professional coaching fee payments are NOT up to date will be deemed to not be in good standing.
21. Only skaters in good standing with the Club will be allowed to take tests and participate in Club functions (ice show, showcases, Club competitions, etc.).
22. All StarSkaters must adhere to the requirements of the "STARSkater's Code of Conduct", available on the club website, under the "Policies, Resources & Links" tab.
23. Parents/guardians of skaters are ultimately responsible for the behaviour of their child(ren) when involved with ASC activities/sessions/functions as well as when participating in Skate Ontario or Skate Canada competitions/functions.
24. Parents are not allowed on the ice surface, to "coach" from the boards, to disrupt a session, to interfere with lessons or block access to the ice. Parents are to stay on the side of the rink next to the stands or lobby and may watch from the stands or through the glass in these areas. Players' bench areas are off limits to parents during the session.
25. Parents are not to interrupt the Professional Coaches during the sessions.
26. Parents/guardians, skaters and family members must follow any provincial, municipal and/or public health mandates/requirements that may be established for entering the rink facility and participating in programs.
27. The ASC Board of Directors reserves the right to suspend or terminate a skater's privileges after written notification of improper behaviour of the skater and/or parent, or non-adherence to these StarSkate Terms and Conditions or the ASC StarSkate Code of Conduct.
28. The Ancaster Skating Club, Professional Coaches, volunteers and Board of Directors will not be held responsible for any injury or loss of property, however caused, while participating in Club programs.
29. Concerns regarding the operation of the Club can only be dealt with effectively by the Board of Directors if the concern is brought to the attention of the Board in a timely manner, in writing following the procedure outlined on the club website under "Contact Us" page. Board members may not be sought out individually at the arena, their home or place of business to register complaints.
30. Any questions related to the Club, its programs/operations, skater progress, etc. are to be directed to the Club in a timely manner via email: info@ancasterskatingclub.ca.

Approved by the ASC Board of Directors May 24, 2023; reviewed/updated August 21, 2024