

StarSkate Terms of Agreement

Ancaster Skating Club (ASC) STARSkate Programs TERMS of AGREEMENT Updated August 17, 2022

1. All Programs are subject to change; ASC reserves the right to cancel programs due to insufficient registration.
2. Registration is completed online, by credit card payment only.
3. All skaters are required to pay a **\$40.70 annual Skate Canada membership + \$3 Safe Sport fee**, as well as seasonal **\$25 ASC admin fees (for fall/winter and for spring/summer)**. These are not refundable/cannot be pro-rated.
4. Refund requests for all programs will only be considered within **3 sessions of your skater's start date** and must be submitted in writing on the ASC "Board Review" form available on the club website (see "Contact Us" page).
5. All refunds are subject to a \$40 administration fee.
6. Skaters may only participate on the day(s) they are registered for and may not attend sessions offered on alternate dates.
7. Ice time lost due to missed lessons **will not be refunded nor rescheduled**.
8. Days missed/ice time lost due to ice cancellations, power outages and inclement weather, holidays or missed lessons **will not be refunded or rescheduled**.
9. Days missed due to prolonged illness or injury may be rescheduled, upon receipt of a Medical Certificate and at the discretion of the ASC Board of Directors, following completion and submission of the "Board review form", available on the club website (see "Contact Us" page)
10. By providing your email address you consent to receive ASC emails that will contain important updates about your program. **Email is the primary mode of communication by the Club to members; please note that when you set up your registration account, if you select "Opt Out" under Communication Preferences, you will NOT receive any communications sent out by the Club, and will miss receiving important notices and information.**
11. Skater **photographs** may be used for promotional purposes (e.g., club website, club FaceBook) **unless otherwise directed by the skater/parent**. It is up to the skater/parent to contact the club if you prefer not to have photos used for this purpose (please send an email to info@ancasterskatingclub.ca).
12. Parents/Guardians are responsible for providing appropriate/properly maintained equipment for their children; similarly, adult skaters are responsible for providing appropriate/properly maintained equipment for themselves.
13. All doors to the ice surface are to be kept closed during the sessions.
14. No cell phones are permitted on or near ice surface, or along the boards. ASC and the City of Hamilton are not responsible for lost or stolen items.
15. Professional private skating coaches may charge for lessons the skater misses, unless notice of cancellation is received at least 24 hours in advance. This is to be communicated between the coach and skater/parent, not the Ancaster Skating Club.
16. All ASC registration and professional coaching fee payments must be up-to-date before a Skate Canada test/assessment can be taken, otherwise the skater will be deemed to not be in good standing.
17. All StarSkaters must adhere to the requirements of the "STARSkater's Code of Conduct", available on the club website, under the "Policies, Resources & Links" tab.
18. ASC reserves the right to accept or reject any registration or request to guest skate. All requests to skate "off-session" (e.g., a session the skater is not qualified for) must be reviewed and approved by the Board of Directors in advance.
19. Parents are ultimately responsible for the behaviour of their children.
20. Parents are prohibited from entering the ice surface. Parents are not to interrupt the Professional Coaches or Program Assistants during the sessions.

21. Parents/guardians, skaters and family members must follow any provincial, municipal and/or public health mandates/requirements that may be established for entering the rink facility and participating in programs.
22. The ASC Board of Directors reserves the right to suspend or terminate a skater's privileges after notification of improper behaviour of the skater and/or parent.
23. The Ancaster Skating Club, Professional Coaches, volunteers and Board of Directors will not be held responsible for any injury or loss of property, however caused, while participating in Club programs.
- 24. Any questions and/or concerns related to the Club, its programs/operations, skater progress, etc. are to be directed to the Club in a timely manner via email: info@ancasterskatingclub.ca.**